Research Methods in Intercultural Communication
24 August 2020 - 28 August 2020
Location: Janskerkhof 2-3, 021, city centre of Utrecht

Course leader: Yvette Linders
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This course gives an introduction to the main research methods for the study of intercultural communication. After a theoretical introduction to the methods mentioned in the day-by-day schedule and a discussion about the possibilities and limitations of each method, we will discuss actual research (in some cases by students in the Intercultural Communication Master's programme). In the afternoon sessions we will take a more hands-on approach in which we will collect and analyze data. Because of the different backgrounds of participants in this course, applying these methods in these afternoon sessions will give insight in intercultural communication as well as in the methods themselves.

Day 1: 24 August 2020 (9:30-12:00 – break – 13.30-16:00)
Theme: Research questions and ethical intercultural research
Zhu Hua (2015) Ch. 5 and 7
Afternoon session: discussion: research methods and best practices

Day 2: 25 August 2020 (9:30-12:00 – break – 13.30-16:00)
Methods: Questionnaires, surveys and interviews
Zhu Hua (2016) Ch. 11 and 12
Afternoon session: questionnaire development and interview practice. The conversation in this session will be used for conversation analysis on day 3.

Day 3: 26 August 2020 (9:30-12:00 – break – 13.30-16:00)
Methods: The critical incident technique and conversation analysis
Zhu Hua (2016) Ch. 15 and 20
Afternoon session: analysis of conversation from day 2.

Day 4: 27 August 2020 (9:30-12:00 – break – 13.30-16:00)
Methods: Ethnography and virtual ethnography
Zhu Hua (2016) Ch. 16 and 17
Afternoon session: (virtual) ethnography, with attention for mixed methods.

Day 5: 28 August 2020 (9:30-12:00 – break – 13.30-16:00)
Methods: Critical discourse analysis and corpus analysis
Afternoon session: presentations of research designs
Zhu Hua (2016) Ch. 19 and 21